

REQUEST FOR PROPOSAL

INMATE COMMUNICATION SERVICES

Scotts Bluff County Detention Center



cidnet

a solution by



encartele

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TECHNICAL PROPOSAL

Scotts Bluff County Detention Center

INMATE COMMUNICATION SERVICES

REQUEST FOR PROPOSALS FOR SCOTTS BLUFF COUNTY, NE



Corrections Intelligence Data Network

Thursday May 1st, 2025

Scotts Bluff County Detention Center
2522 7th St
Gering, NE



ATTN: MEMBERS OF THE EVALUATION TEAM

We are pleased to submit this proposal for your consideration and are confident that Cidnet's proven solutions align seamlessly with your facility's goals for modernizing operations, improving efficiencies, and enhancing communication.

As an Internet Applications Provider for correctional facilities, Cidnet is redefining how technology supports the day-to-day management of secure environments. Our platform goes beyond traditional solutions by offering a suite of intuitive applications that empower administrators, support staff, and users alike. From streamlined connectivity to optimized facility workflows, Cidnet delivers tools that improve oversight while reducing operational burdens.

At Encartele, we recognize the importance of innovative technology that is reliable, secure, and built with the unique needs of corrections professionals in mind. Our proposal outlines solutions that prioritize:

- **Enhanced User Experience:** Intuitive software design for both staff and end-users.
- **Operational Efficiencies:** Tools that automate processes and reduce administrative workloads.
- **Transparency and Oversight:** Integrated systems that provide clear data and actionable insights, powered by a team of people you can count on.

We value the opportunity to collaborate with your team and remain committed to delivering a solution that meets your facility's objectives and exceeds expectations. Please don't hesitate to reach out with any questions or to discuss next steps.

Thank you for your time and consideration. We look forward to the possibility of partnering with you to bring the benefits of the Cidnet platform to your facility.

Sincerely,

Scott Moreland, President
Encartele, Inc.





SIMPLIFIED OFFENDER CONNECTIVITY

At Cidnet, we're revolutionizing correctional communication by bringing modern, secure, and intuitive technology to facilities across the nation. As the first Internet Applications Provider (IAP) for corrections, we eliminate outdated per-minute billing models and replace them with data-based connectivity that is transparent, affordable, and reliable.

Our all-in-one platform combines Voice, Video, and Mail applications with tools for facility management, offender engagement, and investigative oversight. Cidnet empowers administrators to streamline operations, officers to manage communications seamlessly, and the incarcerated population to stay connected responsibly.

Backed by durable, jail-tested hardware and unmatched customer support, we ensure safer, smarter facilities. Partner with Cidnet to modernize your operations while improving efficiencies and creating better outcomes for all.

SOLUTIONS FOR EVERY USER



Administrator

Technology to limit liability, operate efficiently, and maintain facility security.



Correctional Officer

Intuitive software & outstanding support when questions arise.



Investigator

Easily glean and share intelligence to detect and prevent criminal activity.



Incarcerated Person

Secure access to contacts on the outside. Ways to spend time on the inside.



Friends & Family

Simple and low-cost ways to stay connected with an incarcerated person.

Cidnet is revolutionizing correctional connectivity by bringing modern, secure, and intuitive technology to facilities across the nation. As the first Internet Applications Provider (IAP) for corrections, we eliminate outdated per-minute billing models and replace them with data-based connectivity that is transparent, affordable, and reliable.



450+

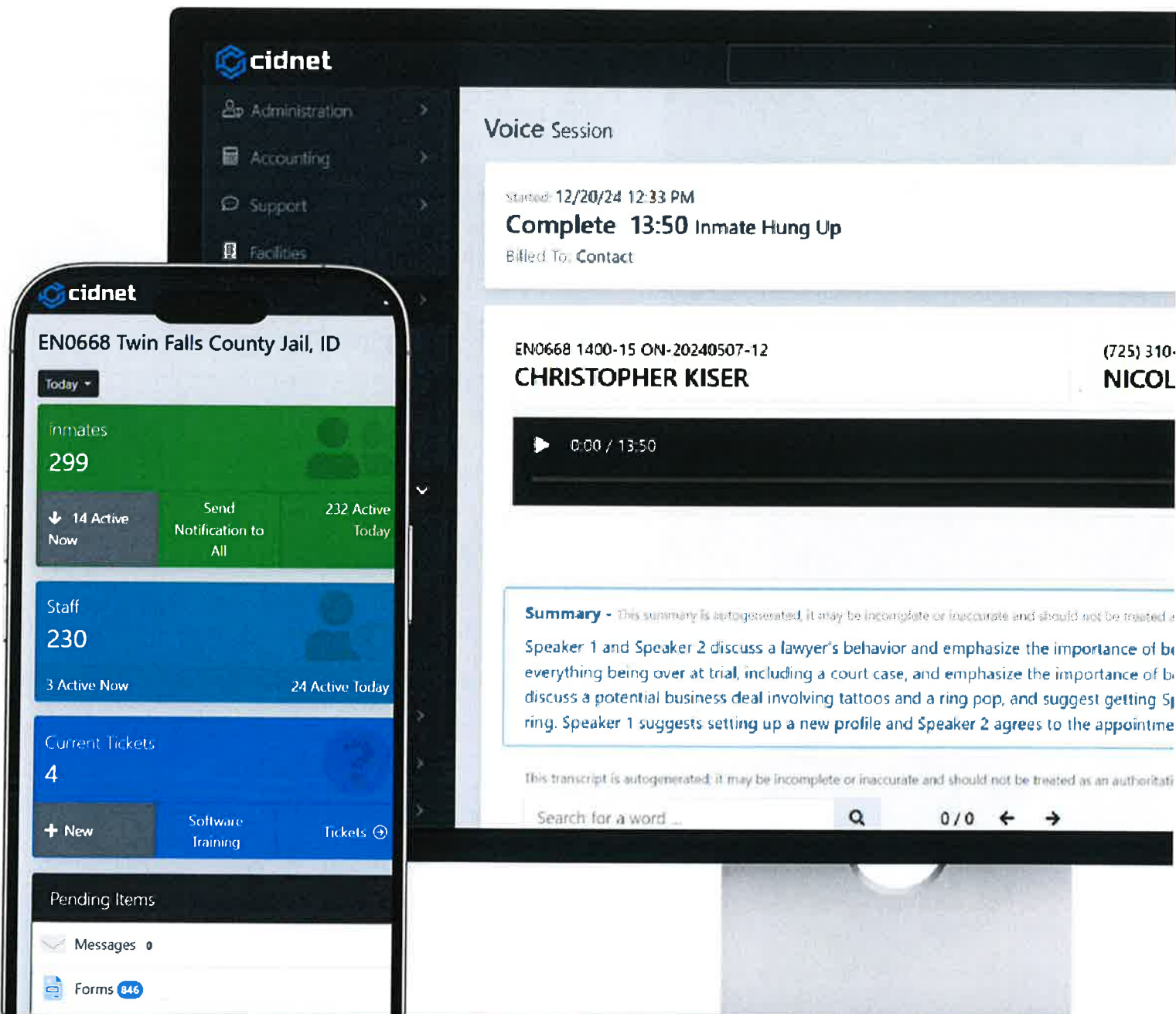
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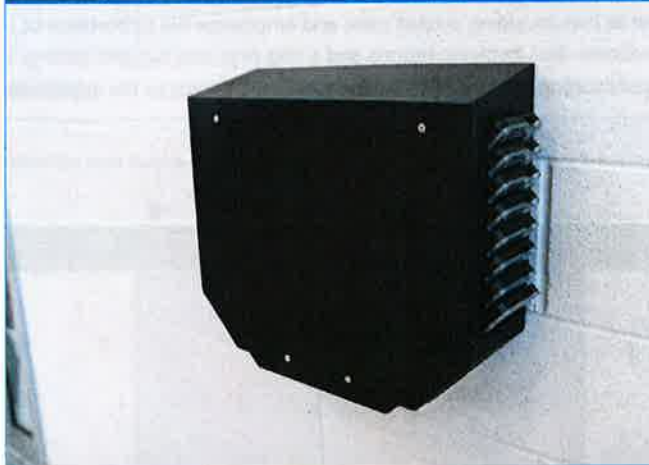
“Cidnet has helped with the safety monitoring of inmates. Since we have started using this system, we have stopped threats of attacks, escapes, fights, and other safety issues like the overall health of the inmates. Cidnet is easy to use and has made some things a little simpler for us here at the jail.”

Corrections Officer
Black Hawk County Detention Center

SOFTWARE OFFICERS DON'T SHY AWAY FROM

The Cidnet Admin Portal is designed with officers in mind, offering a seamless and intuitive interface that simplifies daily operations. Built to handle the unique challenges of correctional facilities, the portal prioritizes ease of use, so your team can focus on what matters most—security and oversight. Whether you're tracking facility activity, managing communication systems, or reviewing reports, the Cidnet Admin Portal empowers your team with technology that's as intuitive as it is reliable. Simplify your processes, enhance productivity, and experience the difference with Cidnet.





DEVICES BUILT FOR CORRECTIONS

Cidnet's hardware is engineered to withstand the demanding environment of correctional facilities, offering unmatched durability and performance. Designed with the incarcerated population in mind, our devices combine robust construction with reliable functionality to ensure seamless communication and engagement.

From video visitation terminals to tablets, Cidnet's hardware stands up to the toughest conditions, empowering facilities to provide effective communication and educational opportunities without compromising on safety or quality. When you choose Cidnet, you're investing in hardware that works as hard as you do.

Rugged Design

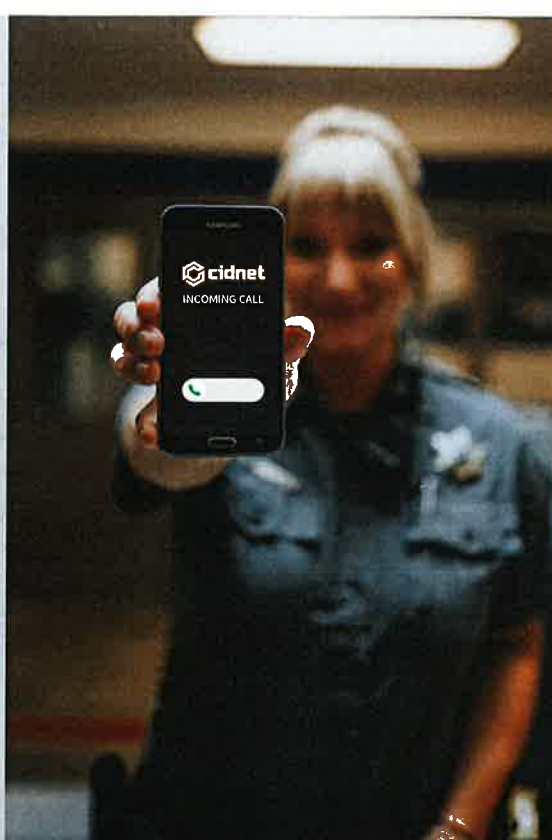
Constructed with impact-resistant materials, Cidnet hardware can endure heavy daily use, reducing downtime and maintenance costs.

Reliable Performance

With cutting-edge technology, Cidnet hardware delivers fast and uninterrupted functionality, ensuring consistent connectivity and user satisfaction.

Tamper-Resistant

Built with security at the forefront, our devices are equipped with safeguards to deter unauthorized tampering and misuse.



UTILIZATION TRIGGERS

Empower your investigations with Cidnet's Utilization Triggers—a powerful feature designed to enhance monitoring capabilities for law enforcement and corrections professionals. With Utilization Triggers, officers and investigators can set up customized alerts for specific incarcerated users and their contacts on the Voice or Video app.

How it works:



1) Set a trigger for when an incarcerated user connects with a flagged contact.



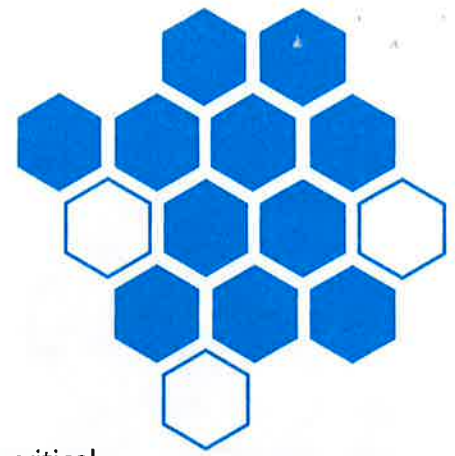
2) Receive a phone call from Cidnet when the connection happens.



3) Answer the call directly from your phone and covertly listen in real time.

Take control of your monitoring efforts with cutting-edge technology designed with your mission in mind.

CUTTING EDGE INVESTIGATIVE TOOLS



The Cidnet Admin Portal gives officers intuitive tools to access and manage critical data with ease, saving time and reducing complexity. With advanced investigative features, officers can quickly uncover relevant insights, securely share information, and stay ahead in maintaining safety and order. Designed with security in mind, Cidnet ensures sensitive data is protected while empowering your team with the tools they need to make informed decisions efficiently.



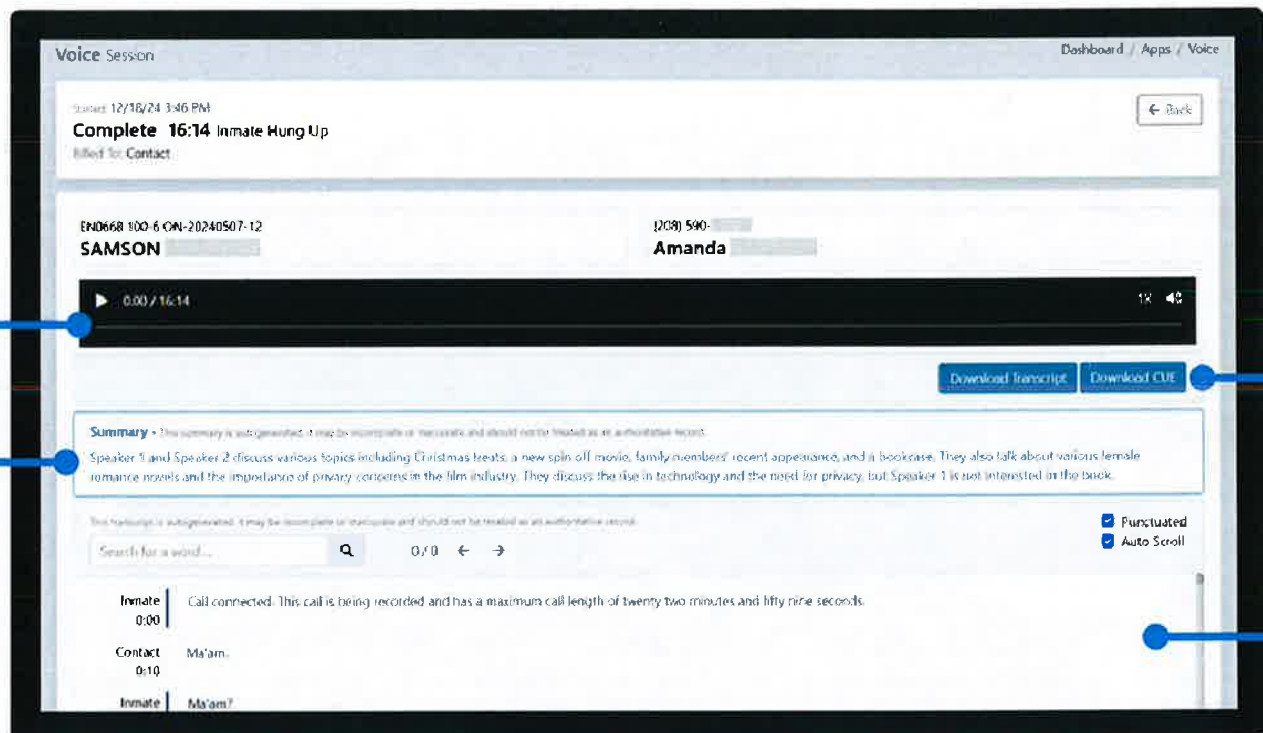
Audio Playback

Listen to the recorded audio of the conversation at varying speeds.



Download

Export an MP3 file of the audio or a txt file of the transcription.



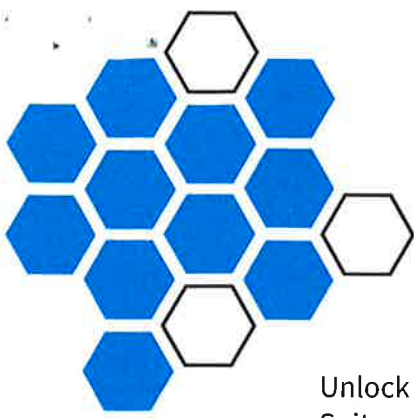
Summary

Read a short summary of the recorded conversation.



Transcription

Transcribe the audio to readable and searchable text.



VOICE BIOMETRIC TOOLS

Unlock the future of communication monitoring with the Cidnet Voice Biometric Suite—a cutting-edge tool designed to enhance security, streamline investigations, and provide unparalleled insights into audio recordings. The Voice Biometric Suite harnesses advanced AI-powered voice recognition technology to analyze and identify the unique vocal signatures of individuals. Deliver real-time intelligence that can make the difference in maintaining safety and uncovering critical evidence.



VERIFY SPEAKERS

Each speaker is autogenerated a unique voice print in 3 seconds.



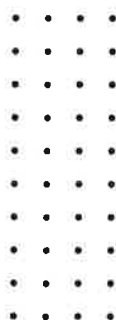
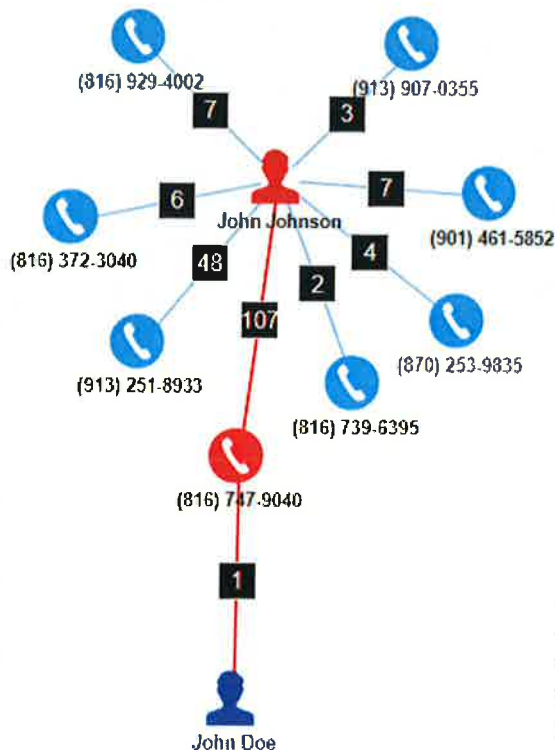
DETECT PIN SHARING

Use intuitive software to detect instances where PINs do not match voices.



WORDSHOT ALERTS

Search and configure alerts for any keyword or phrase used in conversation.



MODERATED VIDEO

Cidnet Video AI Moderation tool uses advanced AI to analyze each frame of a recorded video visit, detecting potential violations like **nudity**, **drugs**, or **weapons**. Customizable alerts ensure staff are notified only when necessary, while flagged sessions are securely managed by authorized personnel. This technology reduces manual oversight, saving time and enhancing security related to the visitation process.



Save Time

Automate video reviews, freeing staff to focus on critical responsibilities.



Enhanced Accuracy

The A.I. minimizes false positives while maintaining robust detection standards.



Boost Efficiency

Staff review only a handful of flagged videos instead of sifting through hundreds.



Inmate (F-Block-Cid-3*)

Melissa

Remote (Remote) **Multi-Party Detected**

Russell



The percentage displayed below represents a confidence score indicating the likelihood of a moderation threshold being detected in the video frame. This tool is intended to assist investigations, but all presented data should be independently reviewed.



[Download Transcript](#)

[Download Video](#)

Summary - This summary is autogenerated. It may be incomplete or inaccurate and should not be treated as an authoritative record.

Speaker 0 talks about his upcoming plans and struggles with weight and anxiety. He talks about his upcoming appointment and potential relationships. Speaker 1 talks about the importance of staying healthy and staying focused on one's goals.

This transcript is autogenerated. It may be incomplete or inaccurate and should not be treated as an authoritative record.

☒ Punctuated

TABLET SOLUTION

PRIORITIZE SECURITY, SAFETY, & ENGAGEMENT

Cidnet's Tablet solution enhances safety, security, and engagement in correctional facilities. With advanced monitoring features, it ensures a secure environment while reducing tension by offering incarcerated individuals constructive ways to spend time, such as accessing education, streaming, and self-help content. Flexible charging solutions, including wall-mounted ports and mobile carts, make it easy to integrate into any facility layout. By investing in Cidnet tablets, facilities benefit from improved order, productive engagement, and a more secure, efficient operation.



TABLETS THAT OFFER ~~EDUCATION~~ LEARNING



**Focus on learning rather than traditional education —
because jail isn't school, but it can be a place for growth.**

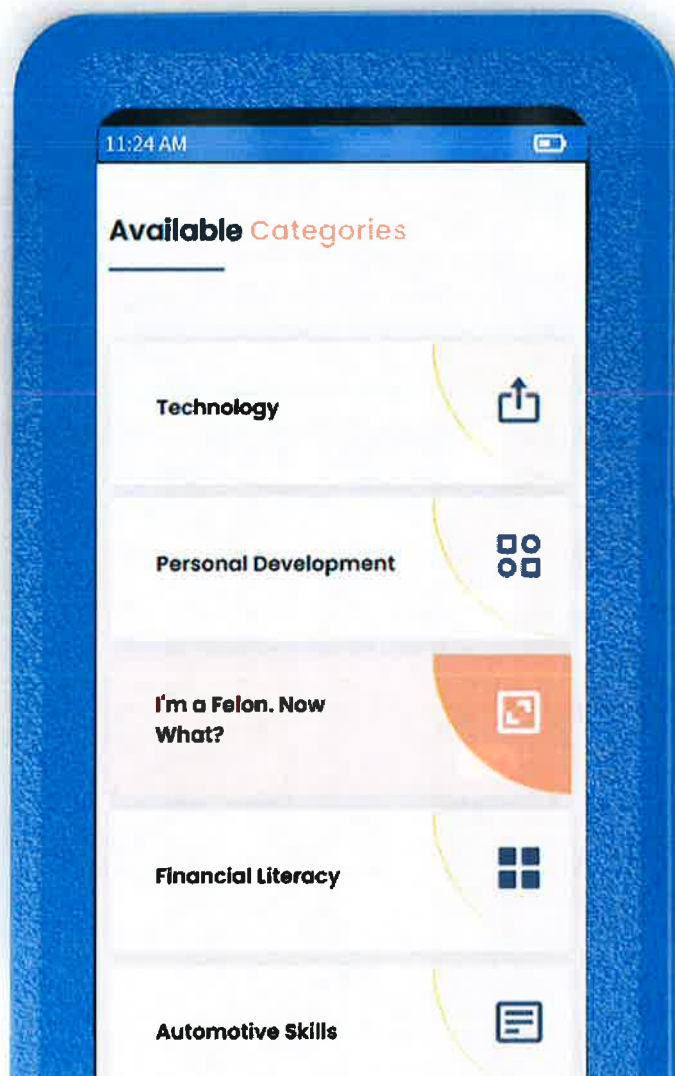
Instead of institutional coursework, we build and curate practical, real-world content that helps individuals develop skills, gain insights, and make productive use of their time. From financial literacy to vocational training and personal development, Cidnet's Learning App delivers resourceful and relevant knowledge that's ready when the user is. We provide the opportunity—the choice to learn and grow is theirs.

HUNDREDS OF COURSES

With 400 courses across 20 topics, you can deliver diverse, practical learning. Partner facilities can shape future content by recommending topics—we'll create new courses to maximize engagement and impact.

INTUITIVE INTERFACE

All courses are designed for engagement and accessibility, with content at a reading level suited for all users. Each course features audio narration for easy learning and includes short quizzes—no open-ended typing required—for a secure, seamless experience.



Partner with an IAP

Internet Applications Provider



As an IAP, Cidnet delivers proprietary applications over the internet, through secured token-based encryption channels.

As an Internet Applications Provider (IAP), Cidnet replaces outdated, time-based billing systems with a modern, data-driven approach. Unlike traditional providers that charge per-minute for time or require deposits, we sell data, measured in bytes. This data is agnostic, meaning it can be consumed seamlessly across multiple applications within the Cidnet platform. This approach makes Cidnet more efficient, affordable, and user-friendly for both facilities and their adult in custody population.

Connectivity Apps

Cidnet's Voice, Video, & Mail apps do not bill for time (per-minute).

We built a new model that charges for data utilization. Why charge the AIC or contact for 2 minutes if they only talk for 1 minute and 1 second, right?

Operations Apps

Cidnet apps ensure the smooth operation of communications between AICs and officers. Plus we help you become more compliant, measure your jail's air quality and give you one system to manage everything.

Engagement Apps

Allowing access to the Cinema, Radio, Games, Books, and Learning apps, the incarcerated population will have something to do. This creates a calm environment which makes for a safer jail and workplace.

SPECIFICATIONS & REQUIREMENTS

INMATE PHONE AND VIDEO VISITATION SERVICES
REQUEST FOR PROPOSALS FOR SCOTTS BLUFF COUNTY NE



Corrections Intelligence Data Network

5.0 Bidder Information



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

1. Bidder must supply the following in their proposal:

a. Documentation that all necessary requirements of the Nebraska Public Service Commission and the Federal Communication Commission (FCC) are met. All proposals must be submitted in a per-minute breakdown, generic data plan proposals will not be considered so the facility may review proposals in accordance with current FCC guidelines.

Cidnet Response:

Cidnet complies with all applicable requirements set forth by the Nebraska Public Service Commission and the Federal Communications Commission (FCC). Supporting documentation demonstrating compliance with these regulatory bodies is included in this proposal. Additionally, Cidnet provides a detailed per-minute rate breakdown in accordance with current FCC guidelines to ensure full transparency and regulatory adherence. SEE COST PROPOSAL

b. If the Bidder has operated under a different name, affiliate, or other services under a subsidiary in the past 3 years, provide names, dates, addresses, and state where incorporated.

Cidnet Response:

Cidnet has not operated under a different name, affiliate, or subsidiary within the past three years. If any changes occur in the future, Cidnet will notify the appropriate parties in accordance with contractual and regulatory requirements.

c. If Bidder is for sale or is considering an acquisition or merger in the next 12 months, provide information about the acquiring company or the company to be acquired and information regarding the state of negotiations.

Cidnet Response:

Cidnet is not currently for sale, nor is it considering an acquisition or merger within the next 12 months. Should this status change, Cidnet will provide the necessary disclosures in compliance with contractual obligations and applicable regulations.

d. The names, years of service, qualifications, phone numbers, and email addresses for the Bidder's main point(s) of contact for the Facility.

Cidnet Response:

Cidnet designates the following personnel as the primary points of contact for the Facility:

- **Quinn Webb**
 - **5 months**
 - **Qualifications: Former assistant director of Hall County Department of Corrections, 25 years public service**
 - **Phone Number: (308)390-2241**
 - **Email Address: quinn.webb@encartele.net**

e. Provide information regarding Bidder's process for handling end-user customer service matters and outline the customer service process.

Cidnet Response:

Cidnet prioritizes customer satisfaction through a structured customer service process designed to resolve end-user concerns efficiently. The process includes:

1. **Help Desk Support:** End-users can contact Cidnet's customer support team via phone, email, or an online portal.
2. **Automated Ticketing System:** All inquiries are logged into a ticketing system, ensuring tracking and resolution.
3. **Tiered Escalation Process:** Issues that require further review are escalated to specialized teams for resolution.
4. **Response Times:** Cidnet commits to timely responses, typically within 24 hours for general inquiries and immediate assistance for critical issues.
5. **Resolution & Follow-up:** Customers receive a resolution summary and have the option for follow-up support if necessary.

Cidnet's customer service team is available 24/7 to ensure seamless operations and end-user satisfaction.

f. A synopsis of any litigation(s) within the last 5 years where Bidder or Bidder's Communication Services is a party. Include venue, case number, style of case, and status/outcomes of negotiations.

Cidnet Response:

Cidnet has had no litigation within the last five years related to its Communication Services. If any legal matters arise, Cidnet remains committed to full transparency and will provide all relevant details upon request.

6.0 Bidder Qualifications



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet is a reputable and experienced provider services, with a proven track record of securely and efficiently delivering these solutions to correctional facilities - especially in Nebraska where we work with 48 unique agencies. Below is Cidnet's detailed response to the required qualifications:

1. Bidder shall be regularly and continuously engaged in the business of providing and administering inmate telephone service and installation for the past five (5) years to a minimum of three (3) city, county, state, or federal facilities. Experience must be demonstrated by references provided by Bidder at the time of the bid, all references must be individuals working directly with or managing the day-to-day operations of Cidnet.

Cidnet Response:

Cidnet has been actively engaged in the provision, administration, and installation of inmate communication services for 20 years. Our system is deployed in multiple correctional facilities across various jurisdictions, including city, county, and state facilities. References from facility administrators responsible for daily operations are provided with this proposal.

2. Bidder shall have at least one (1) contract for the provision of ITS for systems with video visitation that are currently installed, functioning, and operational in at least one (1) corrections facility. Experience must be demonstrated by references provided by Bidder at the time of the bid.

Cidnet Response:

Cidnet currently provides communication solutions with integrated video visitation in multiple correctional facilities. Our system is fully operational and meets all security and regulatory requirements. References confirming our experience with video visitation-enabled will be included in this proposal.

3. Bidder shall have at least one (1) contract for the provision of inmate tablet services for systems with video visitation and educational programs that are currently installed, functioning, and operational in at least one (1) corrections facility. Experience must be demonstrated by references provided by Bidder at the time of the bid.

Cidnet Response:

Cidnet provides inmate tablet services that include video visitation, educational programs, legal resources, and secure messaging. These services are currently deployed in multiple correctional facilities. References demonstrating our experience in this area are provided with this proposal.

4. Bidder's organization must have qualified, trained, and certified staff dedicated to the sole purpose of supporting the telephone, tablet, and video visitation system installed including, but not limited to, service technicians and technical support for the life of the contract awarded pursuant to this RFP.

Cidnet Response:

Cidnet employs a dedicated team of certified technicians, customer support specialists, and field service engineers to ensure the continuous operation and maintenance of our communication, tablet, and video visitation systems. Our team is available 24/7 for remote and on-site support throughout the contract term.

5. Bidder must possess complete and valid right to all software and to provide or license it to the County.

Cidnet Response:

Cidnet owns and maintains full rights to its proprietary software, which is developed in-house and licensed directly to clients. Our system operates on a secure, cloud-based infrastructure, ensuring compliance with regulatory standards and data security requirements.

6. Bidder's employees, agents, and subcontractors entering the facilities other than the initial site tour must submit to and pass a security and background check performed by SBCDC and will be subject to jail security procedures while on-site under the supervision of the Project Manager and all County Staff.

Cidnet Response:

Cidnet acknowledges and fully complies with all facility security and background check requirements. All employees, agents, and subcontractors who require facility access will undergo and pass the required background checks and will adhere to all security procedures while on-site.

7. Any Bidder awarded a contract as a result of this RFP is solely responsible for all costs related to any and all claims, lawsuits, and other proceedings related to the Services including, but not limited to, payment of all expenses and costs of investigation, reasonable attorney fees, expert witness fees, damages, and other litigation-related expenses.

Cidnet Response:

Cidnet understands and accepts full responsibility for any claims, lawsuits, or proceedings related to the services provided under this contract. We maintain appropriate legal and financial resources to address such matters in compliance with contractual obligations.

8. Bidder shall possess, at the time the proposal is submitted and through the term of the contract, all permits, licenses, and professional credentials necessary to supply products to perform services as specified under this RFP.

Cidnet Response:

Cidnet holds all necessary permits, licenses, and certifications required to provide inmate communication services. Copies of relevant credentials will be included in this proposal.

9. Inmate records are of a confidential nature. The Bidder's employees shall be allowed access to these records in whatever form maintained only as needed for their duties related to the contract and in accordance with the rules established by the County. The Bidders shall honor all of the County's and SBCDC policies and procedures for safeguarding the confidentiality of such records.

Cidnet Response:

Cidnet is committed to maintaining the confidentiality of all inmate records. Our employees only access such records as required for service-related duties, in strict adherence to County and SBCDC policies and procedures. We employ robust security measures, including data encryption and controlled access protocols, to protect sensitive information.

10. Bidder's employees shall maintain confidentiality of any and all information related to inmates, facility operations, or facility employees. Sharing any such information outside of the facility, whether verbally, in writing, or on social media, for purposes other than to further facility operations with someone not authorized to have that information, may be grounds for immediate exclusion from the facility.

Cidnet Response:

Cidnet enforces strict confidentiality policies for all employees. Any information related to inmates, facility operations, or facility staff is handled with the utmost discretion. Unauthorized disclosure of such information is strictly prohibited and may result in disciplinary action, including termination and exclusion from the facility.

7.0 Specific Requirements



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet is committed to providing a fully functional, secure, and reliable Inmate Communication System along with integrated Visitation and Tablet Services that meet or exceed all specified requirements. Below is Cidnet's detailed response to each requirement:

1. Inmate Telephone System:

a. General

1.The ITS telecommunications network package must have reliability, stability, and ease of use.

Cidnet Response:

Cidnet's is designed for maximum reliability, security, and ease of use. Our cloud-based infrastructure ensures stable operations with 99.9% uptime and seamless user experience for facility staff and detainees.

2. Bidder is responsible for paying for and installing all physical plant requirements (power, UPS, security, data, cabling, physical space, HVAC, Internet/Wi-Fi, etc.) unless otherwise specified in writing by County.

Cidnet Response:

Cidnet assumes full responsibility for installing and maintaining all necessary infrastructure, including power, UPS, security systems, cabling, and network connectivity, unless otherwise directed by the County.

3. Bidder is responsible for all costs associated with its system including, but not limited to, payment of County costs associated with developing and maintaining the software interface between the Inmate commissary account software and ITS, and obtaining, developing, and implementing the interface requirements to implement the ITS and associated services (i.e., PINs, Payment platform, etc.). Any cabling, wiring, or conduit installed becomes property of the County at termination of the contract, unless County specifically requests that the Bidder remove any or all of the installed cable wiring or conduit, which shall be done at the Bidder's expense.

Cidnet Response:

Cidnet covers all costs related to software interfaces and integrations with existing systems, including the commissary account and Cidnet. Upon contract termination, all installed cabling and wiring will become County property unless removal is requested.

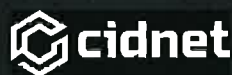
4. Bidder's employees, agents, and subcontractors working at the corrections facilities must pass and maintain, to the satisfaction of SBCDC, a security and background check performed by SBCDC ("Clearance"). They will be required to produce a valid driver's license, social security card, or US passport as proof of identification.

a. Failure to pass, divulge information, or comply with the clearance process will prohibit an individual from entering SBCDC facilities on behalf of or to perform work for Bidder.

b. If clearance is refused on any individual, Bidder will be notified, and Bidder shall provide a replacement suitable to SBCDC.

Cidnet Response:

Cidnet fully complies with all security clearance requirements. All employees, agents, and subcontractors will submit to SBCDC's background checks and provide necessary identification. Any individual failing clearance will be replaced promptly.



b. Backup and Disaster Plans

Cidnet Response:

Cidnet has a comprehensive disaster recovery and redundancy plan to ensure continuity of services in the event of natural or human-induced disruptions. This includes:

- Redundant data centers with failover capabilities to maintain uptime.
- Automated data backups to prevent loss of critical information.
- Emergency response protocols for restoring services in disaster scenarios.

c. Integration

1. The ITS shall have the capability to accurately import or reproduce the current call list, which includes blocked, confidential, pre-programmed, and others identified by SBCDC. Bidder must successfully complete importation of the current call list prior to the ITS becoming operational.

Cidnet Response:

Cidnet is designed for seamless data importation and will ensure the successful transfer of all existing voice session lists, including blocked, confidential, and pre-programmed numbers, before system activation.

2. Bidder shall adapt its system to the SBCDC Personal Identification (PINS) for each detainee generated by the Jail Management System (Central Square).

Cidnet Response:

Cidnet's system fully integrates with SBCDC's Jail Management System (Central Square) and will adapt to SBCDC's PINS structure to ensure smooth user authentication.

3. Bidder shall integrate with the current contracted Commissary Provider (Keefe Commissary Network) to ensure smooth operations amongst systems.

Cidnet Response:

Cidnet will integrate seamlessly with Keefe Commissary Network to facilitate smooth transactions and operational continuity.

4. Bidder shall provide a web-based platform to allow County personnel access to the system from any portal. Bidder shall not limit the number of logins assigned to County personnel, nor charge for licenses to access the web-based platform.

Cidnet Response:

Cidnet provides a secure, web-based administrative platform with unlimited access for authorized County personnel. The system allows:

- Customizable user permissions for security and role-based access.
- Real-time voice monitoring and analytics for investigative purposes.
- Remote system management for efficient administration.

5. All modifications, including moves, add-ons, and new installations, must be pre-approved in writing by County and completed at Bidder's expense.

Cidnet Response:

Cidnet will obtain prior written approval from the County before making any system modifications and will cover all associated costs.

6. The ITS shall conform to Neb. Rev. Stat. § 47-101.01 and Nebraska Jail Standards, allowing detainees to contact their attorneys without charge and without monitoring or recording.

Cidnet Response:

Cidnet fully complies with Nebraska laws and standards. Attorney-client sessions are unmonitored and unrecorded, ensuring privileged communication.

7. Bidder shall comply with all regulations of additional agencies that house detainees at SBCDC, including ICE, US Marshals, BOP, Nebraska DOC, and the Nebraska Parole Board.

Cidnet Response:

Cidnet adheres to all regulations governing detainees from various agencies and will fully cooperate with audits and inspections as required.

d. Schedule

1. Bidder shall plan, finance, and implement the integration and testing of all required equipment and software with minimal impact on daily operations.

Cidnet Response:

Cidnet will coordinate implementation with facility staff to minimize operational disruption and ensure a smooth transition.

2. Bidder shall submit a detailed schedule for SBCDC approval, outlining installation and operation plans for telephones, tablets, and video visitation.

Cidnet Response:

Cidnet will provide a detailed implementation timeline for approval, ensuring compliance with SBCDC's operational needs.

3. The ITS shall become fully operational upon successful completion of system integration testing and acceptance by the County. Testing criteria include:

- a. Telephones: All units must be tested and verified as operational.
- b. Video Visitation: All stations must be tested and confirmed functional.
- c. Administrative Functions: User access, Payment Platform, and reports must be validated.
- d. Phone Numbers: Imported call lists must be verified for accuracy.

Cidnet Response:

Cidnet will conduct rigorous system testing and obtain County approval before full deployment. All functional criteria, including voice operations, video visitation, and administrative controls, will be validated to ensure compliance.

8.0 Payment, Charges, and Billing



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

A. Payment Platform

Cidnet Response:

Cidnet provides a secure, fully integrated Payment Platform that allows inmates and their families to manage funds for voice, tablet, and video visitation services. The Payment Platform interfaces seamlessly with the County's systems and third-party vendors, including the commissary provider, to ensure smooth financial transactions.

The Cidnet Payment Platform includes:

- A secure online portal for deposits and account management.
- Integration with the commissary vendor for seamless fund transfers.
- Real-time transaction tracking for all inmate financial activities.
- Automated refunds upon inmate release to ensure prompt return of funds.

The Payment Platform meets the following minimum criteria:

1. Efficiently interact with the commissary vendor to allow inmates to use funds in their commissary account to pay for telephone services.

Cidnet Response:

Cidnet's Payment Platform fully integrates with Keefe Commissary Network, enabling direct fund transfers from an inmate's commissary account for voice, video visitation, and messaging services.

2. Ability to efficiently and immediately transfer money from the detainee's trust fund/commissary account to the Bidder's Payment Platform.

Cidnet Response:

Cidnet enables instant transfers from an inmate's trust/commissary account to the Payment Platform, ensuring funds are available immediately for communication services.

3. Accept funds for detainees, including funds from family and friends, for placement in an account established and operated by Bidder for use by an inmate.

Cidnet Response:

Family and friends can deposit funds online, via kiosks, or by phone into an inmate's account. These funds are available for voice sessions, messaging, and video visits.

4. Bidder shall have a mechanism in place for immediately releasing any funds in a detainee's Payment Platform Account to be paid to the detainee immediately upon receipt of notification that the detainee is being released. Any funds remaining in an inmate's account shall be fully refunded to the inmate and shall not be transferable to any inmate remaining in custody.

Cidnet Response:

Cidnet ensures that upon an inmate's release, all remaining funds in the Payment Platform are immediately refunded.

- Funds cannot be transferred to another inmate, ensuring financial integrity.

B. Billing

1. Bidder is responsible for the billing and collection of all inmate calls in accordance with the contract. Bidder is responsible for revising and updating billing and collection practices to comply with changes in state and federal laws and regulations and with court orders and decisions. Bidder will comply with Neb. Rev. Stat. § 47-101.01 and Nebraska Jail Standards as it applies to phone rates and commissions.

Cidnet Response:

Cidnet assumes full responsibility for billing and collections, ensuring compliance with all state and federal regulations, including Neb. Rev. Stat. § 47-101.01 and Nebraska Jail Standards.

- Our billing system is continuously updated to reflect legal and regulatory changes, as well as court rulings.

2. Proposals must clearly provide the payment options for all users, including for collect, prepaid, and Payment Platform calls.

Cidnet Response:

Cidnet offers multiple payment options for voice session:

- Collect voice session – Billed to the recipient.
- Prepaid Accounts – Funded by inmates or family members.
- Payment Platform voice sessions – Funded through commissary transfers or direct deposits.

3. The County will not be responsible for an uncollectible charge, including, but not limited to, incomplete calls and bad debt on collect calls.

Cidnet Response:

Cidnet assumes all financial responsibility for uncollected charges and bad debt associated with collect voice sessions, ensuring the County bears no liability.

4. Bidder shall not bill detainees for incomplete calls (e.g., network intercept recordings, busy signals, no-answers, etc.).

Cidnet Response:

Cidnet does not charge detainees for incomplete voice sessions, including:

- Network intercept recordings.
- Busy signals.
- No-answer voice sessions.
- Billing applies only to successfully connected and completed voice sessions.

5. All billing must be directed to the inmates or third parties, such as family members, without involvement of the County.

Cidnet Response:

Cidnet's billing system operates independently of the County.

- Charges are billed directly to the inmate or their designated third parties (family members, attorneys, etc.), eliminating any administrative burden on the County.

Conclusion

Cidnet's Payment Platform and Billing System fully meet or exceed all outlined requirements, ensuring secure financial transactions, regulatory compliance, and seamless integration with SBCDC's existing systems. Let me know if you need any modifications or additional details!

9.0 Telephone Calls



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet provides a secure, feature-rich Inmate Communication System that meets or exceeds all SBCDC requirements. Cidnet ensures comprehensive security, monitoring, voice service management, and fraud prevention while maintaining high-quality communication services for detainees and approved recipients. Below is a detailed response to each requirement:

A. Calling Features

1. Calling Capabilities

a. Permit one-way outgoing calls that are prepaid, billed to the Payment Platform, or charged to the called party.

Cidnet Response:

Cidnet supports prepaid accounts, collect voice sessions, and Payment Platform billing, ensuring flexible payment options.

b. Permit collect calls.

Cidnet Response:

Cidnet will allow charges to be billed to the recipient.

c. Provide an automated operator telephone system for all calls.

Cidnet Response:

The system includes an automated operator for handling and processing all voice services.

d. The automated operator shall be designed for the hearing impaired and comply with ADA and TDD regulations. Bidder shall provide fixed and mobile TDD Telephones as needed.

Cidnet Response:

Cidnet provides TDD and other ADA-compliant telecommunications devices for hearing-impaired detainees.

e. Provide international call services to Canada, Mexico, South America, and overseas destinations.

Cidnet Response:

International voice service is supported to approved destinations, with rate disclosures before voice session initiation.

f. Provide call services to County-approved numbers at no cost (e.g., PREA, Probation, Public Defenders, Attorneys, etc.).

Cidnet Response:

Voice service to County-approved numbers are provided at no cost to detainees, voice session recipients, or the County.

g. Telephones in intake areas must allow two free 15-minute calls to landlines or mobile phones.

Cidnet Response:

Intake voice devices are configured to provide two free 15-minute voice sessions per detainee, meeting SBCDC requirements.

h. Call set-up and acceptance must be completed within 30 seconds, with the call timer starting only after acceptance.

Cidnet Response:

Voice service setup and acceptance are completed within 30 seconds, with the timer starting only after positive voice session acceptance.

i. The system shall prevent fraudulent activities such as chain dialing, hook switch dialing, and secondary tones.

Cidnet Response:

Cidnet prevents chain dialing, hook switch dialing, and other fraudulent activities to maintain security.

j. The ITS shall at all times:

- Mute the detainee's voice until the call is accepted.
- Prevent the detainee from hearing the recipient until acceptance.
- Disable the telephone keypad during a call.

Cidnet Response:

All these security measures are enforced by default in Cidnet.

B. Call Blocking

1. Blocking Capabilities

a. Block all three-way calls, conference calls, and call forwarding.

Cidnet Response:

Three-way voice sessions, conferencing, and voice session forwarding are automatically blocked.

b. Allow a called party to block future calls from SBCDC.

Cidnet Response:

Voice service recipients can block all future voice sessions through an automated system or customer support.

c. Block calls to restricted numbers on a system-wide and case-by-case basis, as directed by SBCDC.

Cidnet Response:

Cidnet allows SBCDC staff to manage restricted numbers through a secure web-based portal.

d. Adhere to the following call-blocking rules:

- Calls cannot be blocked due to LEC or CLEC billing agreements.
- Unbillable collect calls will be offered a prepaid alternative.

Cidnet Response:

Cidnet ensures compliance with all billing and blocking requirements.

C. Security Features

1. Security Capabilities

a. Log, archive, and generate alerts for unauthorized call attempts.

Cidnet Response:

All unauthorized voice session attempts are logged, flagged, and reported for security review.

b. Enable real-time call monitoring and immediate termination by SBCDC staff.

Cidnet Response:

SBCDC staff can monitor voice live and terminate them via a secure platform.

c. Retrieve and generate unauthorized call activity reports.

Cidnet Response:

Detailed voice activity reports are available for investigation and security audits.

d. Automatically exclude “Unmonitored Numbers” (e.g., attorneys, public defenders) from recording.

Cidnet Response:

Attorney-client voice sessions are automatically excluded from monitoring and recording.

e. Fraud Prevention Measures:

- Block incoming calls.
- Detect and reject calls to restricted numbers.
- Prevent three-way calls and call forwarding.

Cidnet Response:

Cidnet includes advanced fraud prevention features to enforce these security measures.

f. Call Recording & Storage:

- Record and store all calls for at least 3 years.
- Provide cloud-based storage with removable media export options.
- Deliver recorded calls to SBCDC upon request at no cost.

Cidnet Response:

Cidnet provides secure, cloud-based recording for three years, with retrieval at no cost to SBCDC.

D. Call Tracking & Reporting

1. Tracking Capabilities

a. The ITS must track calls using the following:

- Inmate PIN/booking number
- Date & time
- Specific telephone or group
- Call type (prepaid, collect, free, etc.)
- Facility location
- Call number & status (completed/incomplete)
- Geo-tracking & called number location

Cidnet Response:

Cidnet allows SBCDC to track voice sessions using all these parameters, accessible through a secure platform.

E. Call Announcements & Instructions

1. Call Greetings & Consent Process

a. The ITS shall provide an automated greeting with the following:

- Facility name (Scotts Bluff County Detention Center).
- Notification that the call is recorded/monitored.
- Call cost disclosure for collect calls.
- Inmate identification (by name).
- Option to accept, reject, or block future calls.

Cidnet Response:

Cidnet's automated voice system includes all required announcements in English and Spanish.

b. Active Call Consent & Verification:

- Positive call acceptance via keypad input.
- Disconnect call if consent is not provided.

Cidnet Response:

Cidnet requires active consent before voice connection and disconnects voice sessions without verification.

c. Attorney Calls (Unmonitored Numbers):

- No call announcements for designated attorney numbers.

Cidnet Response:

Attorney-client voice sessions bypass automated greetings to maintain confidentiality.

Conclusion

Cidnet fully meets or exceeds all voice system requirements, providing secure, compliant, and efficient communication solutions for SBCDC.

10.0 Telephones



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet will provide a fully compliant, durable, and secure solution designed for the high-use, high-security correctional environment of SBCDC. Our devices are specifically engineered to prevent tampering, withstand physical abuse, and ensure reliable connectivity. Below is a detailed response to each requirement:

A. Minimum Telephone Requirements

1. Bidder shall provide all telephones, software, wiring, cabling, conduit, jacks, plates, and related hardware at no cost to the County. Bidder will install enough telephones in each of the housing units to maintain a minimum ratio of one phone per 12 inmates.

Cidnet Response:

- Cidnet will supply all required hardware, software, and installation services at no cost to the County.
- Voice devices will be installed in compliance with the 1:12 inmate-to-phone ratio.

2. All telephones shall be of rugged construction, stainless steel, or in combination with a corrosion-resistant finish, and suitable for use in high-use and high-abuse corrections environments. The wall-mounted telephones shall be mounted to cement walls, block walls, stainless steel shrouded columns, or protected external enclosures and meet all the requirements for detention and correction-grade phones.

Cidnet Response:

- Cidnet's correctional-grade Voice Cid Devices are stainless steel, corrosion-resistant, and impact-resistant, ensuring long-term durability.
- Installation will comply with SBCDC's facility standards, including mounting to cement, block walls, or secure enclosures.

3. Telephones shall be suitable for indoor and outdoor installations, have a heavy chrome metal twelve-button keypad, and a handset with an armored cord and cradle.

Cidnet Response:

- Cidnet's devices are weatherproof, impact-resistant, and suitable for both indoor and outdoor use.
- Each unit includes a tamper-resistant metal keypad, armored cord, and reinforced cradle.

4. Telephones shall be for outgoing calls only and shall not be capable of accepting coins or credit cards as payment.

Cidnet Response:

Cidnet only supports outgoing voice service and does not accept coins or credit card payments, preventing unauthorized use.

5. Telephones shall be durable, tamper-proof, and consist of rugged steel-encased housing and shockproof keypads suitable for detention and corrections environments to minimize vandalism and destruction of property.

Cidnet Response:

Cidnet's devices feature tamper-proof steel housings and shockproof keypads, reducing the risk of damage and vandalism.

6. All handsets, ear, and mouthpieces shall be of heavy-duty construction, with no removable parts, and installed in such a manner that no safety hazard is present to the user.

Cidnet Response:

The handsets are heavy-duty with no removable parts, ensuring safety and security.

7. Telephones shall be configured with a braided steel receiver cord eighteen (18) inches in length.

Cidnet Response:

Each handset is equipped with an 18-inch, reinforced braided steel cord to prevent misuse or tampering.

8. All telephones must be configured with the handset cord exiting from the bottom in a central location.

Cidnet Response:

Cidnet voice devices are designed with bottom-exiting handset cords to ensure uniform and secure installation.

9. All telephones must be water-resistant and fireproof and have key-locked mountings to the wall.

Cidnet Response:

All units are water-resistant, fireproof, and securely key-locked to prevent unauthorized removal.

10. All other equipment and installations must meet SBCDC safety and security standards.

Cidnet Response:

Cidnet will ensure that all equipment and installation procedures meet or exceed SBCDC safety and security standards.

11. Telephones shall have touch-tone keypads.

Cidnet Response:

Cidnet voice devices feature durable, correctional-grade touch-tone keypads.

12. Amplified handsets may be required in specific areas. They shall be fitted with a volume control device, which allows the inmate to increase or decrease the volume of the headset earpiece.

Cidnet Response:

Amplified handsets with adjustable volume controls can be installed in designated areas as required by SBCDC.

13. The ITS must include capabilities for protection from power surges.

Cidnet Response:

Cidnet's equipped has built-in power surge protection to ensure system reliability and prevent electrical damage.

14. The ITS shall have the capability for Bidder or SBCDC to turn select or all telephones on or off remotely. There shall also be a manual on/off switch in designated locations within the facility.

Cidnet Response:

SBCDC staff will have remote control over voice session activation/deactivation, with additional manual shut-off switches in designated facility locations.

15. Bidder shall complete full installation with all wiring and fastening of the telephones, including cabling, wiring, conduit, cross-connect jacks, plates, and related hardware, if needed. All wires and cables will be installed in an organized manner for good cable management and hung with correct hardware at the satisfaction of SBCDC. If holes or penetrations in walls are needed, the Contractor will fill holes with fire-safe caulking.

Cidnet Response:

Cidnet will handle complete installation, ensuring proper cable management, fire-safe caulking, and compliance with facility guidelines.

16. All electrical equipment must be installed in compliance with national and local code requirements. All telephones must be securely fastened to the wall with security hardware approved by the County. The County reserves the right to pre-approve mounting and installation.

Cidnet Response:

All installations will be fully compliant with national and local electrical codes.

17. SBCDC will have pre-approval authority over mounting and installation methods. Telephones must be line-powered such that the telephone does not require a separate electrical power source at the device. Telephones shall be specifically designed for use in a correctional environment and must be approved by the County before installation. Contractors shall not use converted coin phones.

Cidnet Response:

- Cidnet's voice devices are line-powered and require no external power source, ensuring reliable operation without additional infrastructure.**
- No converted coin phones will be used.**

18. Bidder shall provide one (1) telephone meeting all other system requirements to allow deaf or hard-of-hearing inmates access to telephone communication.

Cidnet Response:

- Cidnet will provide a TTY/TDD-enabled device to ensure compliance with ADA and SBCDC accessibility requirements.

Conclusion

Cidnet fully meets or exceeds all outlined requirements, ensuring durability, security, and compliance with SBCDC standards. Our systems are designed for high-use correctional environments, with tamper-proof construction, remote management features, and ADA-compliant accessibility.

11.0 Video Visitation



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet provides a secure, high-quality Video Visitation System, maintaining the same security, monitoring, recording, and reporting provisions as the voice application. Our platform enhances facility efficiency, improves security, and provides a reliable communication option for detainees, the public, and legal professionals.

A. Video Visitation Services

1. Remote Visits by the General Public (Fee-Based Service)

Cidnet Response:

- Cidnet's remote video visitation platform allows the general public to schedule and conduct visits online through a secure, web-based system.
- Remote visits are fee-based, with charges applied to the end user at no cost to the County.
- The system requires user authentication and approval to ensure secure and controlled visitation access.

2. Onsite Visits by the General Public (Free of Charge)

Cidnet Response:

- Onsite video visitation stations will be provided at no cost to either party.
- Visitors can schedule and conduct visits using facility-installed video terminals.
- The system ensures secure, structured, and cost-effective in-person visitation without facility overcrowding.

3. Remote Attorney Visits (Fee-Based, Unrecorded & Unmonitored)

Cidnet Response:

- Attorney-client video visits will be private, unrecorded, and unmonitored to comply with legal confidentiality requirements.
- Attorneys must verify their credentials before being granted access.
- A fee is charged to the attorney for remote visits, at no cost to SBCDC or the detainee.
- SBCDC staff will be blocked from viewing or monitoring attorney video calls.

4. Security, Monitoring, & Reporting Features

Cidnet Response:

- Public video visits are recorded and securely stored, maintaining full compliance with SBCDC security policies.
- Real-time monitoring is available for authorized facility personnel for general public visits.
- Automated flagging and alerts notify staff of suspicious behavior or violations during visitation sessions.
- Robust user authentication prevents unauthorized access or fraudulent activity.
- Customizable scheduling controls allow SBCDC to manage visitation hours, session lengths, and user permissions.

Conclusion

Cidnet's Video Visitation System meets or exceeds all SBCDC requirements, providing a secure, efficient, and cost-effective solution for inmate communications, legal consultations, and public visits.

12.0 Call Monitoring and Functionality



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet includes a comprehensive, secure, and high-performance voice monitoring system that ensures real-time oversight, voice session tracking, and security compliance. Our system enables SBCDC staff to monitor, record, search, and analyze voice sessions efficiently, while maintaining full compliance with all legal requirements.

A. Call Monitoring Features

1. Recorded Calls & Searchable Storage

Cidnet Response:

- Every record made through Cidnet is recorded, stored, and indexed in a way that allows for quick search and retrieval.

- Voice sessions can be searched using multiple criteria, including inmate PIN, phone number, date/time, voice session type, and duration.

2. Call Monitoring Accessibility in Leave-Behind Solution

Cidnet Response:

- Recorded voice session data will remain accessible within the proposed leave-behind solution, ensuring continued SBCDC access beyond the contract period if required.

3. Live Call Monitoring Without Quality Deterioration

Cidnet Response:

- Cidnet allows live, real-time monitoring without any noticeable voice quality loss, lag, or service interruptions.
- Staff can monitor ongoing conversations seamlessly without affecting detainee communications.

4. Real-Time Call Access & Immediate Disconnection

Cidnet Response:

- SBCDC staff will have secure, real-time access to in-progress voice sessions via an encrypted monitoring platform.
- Authorized personnel can immediately disconnect voice sessions if security threats or violations are detected.
- The system supports both on-site and remote monitoring & disconnection capabilities.

B. Call Restrictions & Alerts

1. Exemption of Unmonitored Calls (Attorney-Client Privilege)

Cidnet Response:

- Cidnet automatically excludes specific phone numbers from monitoring and recording, such as attorney-client sessions.
- These “Do Not Monitor” numbers are verified and managed by SBCDC staff.

2. Automated Alert System for Security Violations

Cidnet Response:

Cidnet includes an advanced alert system that detects and notifies SBCDC staff of:

- Voice sessions to restricted numbers.
- Voice sessions placed by restricted individuals.
- Attempts at unauthorized 3-way session or forwarding.
- Failed login attempts due to lack of authorization.
- Automated reports are generated to help SBCDC track and investigate suspicious activity.

13.0 Query, Analytical, and Monitoring Tools



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet provides a powerful query, analytics, and monitoring platform, ensuring SBCDC staff can efficiently search, track, analyze, and manage conversation data. The system features real-time reporting, automated transcription, retention tools, and advanced analytics to enhance facility oversight and security.

A. Query, Print, Download, and Email Reports

Cidnet Response:

- SBCDC staff can query, print, download, and email reports based on the following search criteria:
 - Location (housing unit or facility-wide searches).
 - Inmate PIN or booking number.
 - Phone number dialed.
 - Time and date of session.
 - Session duration.
 - Session type (prepaid, collect, free, etc.).
 - Session status (completed, incomplete, flagged, etc.).
- The system provides customizable reports, accessible via a secure web-based platform.

B. Reverse Lookup of Called Numbers

Cidnet Response:

- Cidnet includes a reverse lookup feature that enables SBCDC staff to retrieve details about numbers, including:
 - Landline or mobile classification.
 - Telephone carrier (e.g., AT&T, Verizon, T-Mobile).
 - Account holder's name and address (when available).

C. Keyword Search & Automatic Call Transcription

Cidnet Response:

- Cidnet provides automatic transcription, allowing staff to search sessions using specific keywords or phrases.
- Transcriptions are stored securely and linked to the original audio files for verification.
- Keyword searches enable quick identification of sessions related to specific topics or security concerns.

D. Individual & Batch Call Retention

Cidnet Response:

- SBCDC staff can retain individual sessions or batches of sessions based on:
 - Search criteria (e.g., inmate, phone number, type, flagged).
 - Legal hold requests.
 - Ongoing investigations.
- Retained sessions are securely archived and easily retrievable when needed.

E. Audio Suppression (“Fade Out”) Feature

Cidnet Response:

- Cidnet includes an audio suppression feature (“Fade Out”)

F. Call Detail Reports & Management Analytics

Cidnet Response:

- Cidnet generates a wide range of management reports and voice session detail reports, including:
 - Voice session activity by time, location, inmate PIN, and dialed number.
 - System performance reports, including detection of maintenance issues.
 - Voice session trend analysis to identify unusual activity, such as sudden drops in volume.
- Reports can be automatically generated or customized based on SBCDC requirements.

Conclusion

Cidnet’s Query, Analytics, and Monitoring Tools provide SBCDC with comprehensive search, reporting, and investigative capabilities, ensuring efficient data management, real-time oversight, and enhanced security.

14.0 Onsite Equipment



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet will provide and maintain all equipment, network infrastructure, and system integrations while ensuring compliance with SBCDC's IT policies and security requirements. Below is our detailed response to each requirement:

A. Independent ITS Network

Cidnet Response:

- Cidnet operates on a dedicated, secure network that is completely independent from the County's internet network.
- At no point will Cidnet's rely on, access, or interfere with SBCDC's internal IT infrastructure.
- Cidnet ensures end-to-end network security to prevent unauthorized access or system vulnerabilities.

B. Equipment Maintenance & Servicing

Cidnet Response:

- Cidnet is fully responsible for maintaining and servicing all related computers, hardware, software, and networking equipment for the entire contract duration.
- Routine preventative maintenance and 24/7 technical support ensure uninterrupted operation.
- Emergency service repairs will be conducted promptly to minimize downtime.

1.County Responsibility for Jail Management System (JMS) Maintenance

Cidnet Response:

- SBCDC remains responsible for maintaining its Jail Management System (JMS), workstations, and County IT infrastructure.
- Cidnet will ensure compatibility and seamless integration with the JMS, while leaving JMS management entirely under SBCDC's control.

C. Collaboration with County IT Staff

Cidnet Response:

- Cidnet staff and approved subcontractors will collaborate with SBCDC's IT Department as needed.
- Our technical team will work closely with SBCDC IT staff to ensure system compatibility, security compliance, and network integrity.
- Any required modifications or troubleshooting will be coordinated with designated County IT representatives.

D. SBCDC Approval of Systems & Applications

Cidnet Response:

- SBCDC retains full approval authority over all Cidnet systems, applications, and modifications before installation.
- Cidnet will submit detailed system documentation and security protocols for review prior to deployment.
- Any requested modifications or new applications will be subject to SBCDC's discretion and approval.

E. Financial Responsibility for ITS & System Integrations

Cidnet Response:

- Cidnet assumes full financial responsibility for:
 - All Cidnet related equipment, software, and maintenance.
 - Development and maintenance of software interfaces between the JMS, Commissary Vendor (Keefe Commissary Network), and Cidnet.
 - All integration costs, system updates, and troubleshooting efforts required to maintain seamless communication between platforms.
- SBCDC will not incur any financial burden related to Cidnet operation, maintenance, or system integrations.

Conclusion

Cidnet's infrastructure is fully independent, secure, and self-sustaining, ensuring seamless integration with SBCDC systems while maintaining strict compliance with security, IT policies, and operational requirements.

15.0 Telephone Rates, Fees, and Revenue Share



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet is committed to providing transparent, competitive, and legally compliant rates and reimbursement terms. Our pricing structure adheres to Nebraska law, Nebraska Jail Standards, Nebraska Public Service Commission regulations, FCC regulations, and all other applicable laws. Below is our detailed response to each requirement:

A. One-Rate Fee and Revenue Share Proposal

1. Per-Minute Rates & Compliance

Cidnet Response:

- All rates and fees comply with:
 - FCC rate caps and mandates.
 - Nebraska Public Service Commission regulations.
 - Nebraska Jail Standards.
- Cidnet will provide a single-rate fee structure with no alternative rate variations.

2. Per-Minute Rates and Connection Fees

Cidnet Response:

- There are no per minute rates nor connection fees. Users purchase megabytes of data and use it on Cidnet's applications.

3. Fees & Surcharges

Cidnet Response:

- Cidnet's pricing model ensures no hidden or unauthorized fees.
- All fees and surcharges will be fully itemized and descriptive in the proposal, including:
 - Data purchase charges
 - Data Usage reports
- No "administrative" or "processing" fees will be included.

4. Revenue Share Breakdown

Cidnet Response:

Please review the Cost Proposal section of this document.

B. Monthly Commission Payments & Traffic Detail Reports

1. Commission Payments & Reporting Schedule

Cidnet Response:

- Please review the Cost Proposal section of this document.

2. Web-Based, Real-Time Reporting

Cidnet Response:

- The data usage detail reports will be available via a secure, web-based platform.
- Reports will be updated in real-time and can be exported in multiple formats (Excel, CSV, PDF).

3. Traffic Detail Report Breakdown

Cidnet Response:

- Cidnet's reports will breakdown how the purchased data was used within the month.

Conclusion

Cidnet's one-rate fee structure, transparent reimbursement model, and real-time reporting capabilities ensure full compliance with SBCDC's requirements, Nebraska regulations, and FCC mandates. Our solution provides a reliable revenue stream, detailed analytics, and fair, competitive pricing for detainees and their families.

16.0 Maintenance and Repairs



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet is committed to providing comprehensive maintenance and repair services for all equipment, and related hardware. Our 24/7/365 support services ensure that system reliability and facility operations remain uninterrupted. Below is our detailed response to each requirement:

A. ITS Equipment Maintenance Responsibilities

1. Single Point of Contact for Repairs & Toll-Free Support

Cidnet Response:

- Cidnet provides a dedicated, toll-free maintenance and repair support number that is staffed by live operators 24/7/365.
- Support contact information (phone & email) will be provided for reporting all issues.

2. Ownership & Responsibility of ITS Equipment

Cidnet Response:

- All equipment, voice devices, video visitation stations, and related hardware remain the sole property of Cidnet.
- Cidnet assumes full responsibility for the maintenance, repairs, and functionality of all installed equipment.

3. Preventative & Ongoing Maintenance

Cidnet Response:

- Cidnet provides all labor, parts, materials, and technical personnel necessary to maintain equipment.
- Preventative maintenance is performed regularly to ensure compliance with manufacturer specifications and contract requirements.

4. County Not Responsible for Equipment Damage

Cidnet Response:

- SBCDC is not liable for damage to Cidnet equipment.
- Cidnet assumes full financial responsibility for repairs and replacements.

B. Service and Support Requirements

1.24/7/365 Technical Support for All System Failures

Cidnet Response:

- Cidnet provides 24-hour technical support every day of the year, ensuring immediate response to all system failures.
- Support is available at no cost to the County.

2. System Failure Definitions & Response Times

a. Critical System Failures (Major Service Interruptions)

Defined as a loss of connection affecting an entire housing unit or multiple facility areas.

Response Time:

Remote resolution within 1 hour.

If onsite support is required, a qualified technician will arrive within 6 hours of the initial service request.

Cidnet Response:

Cidnet acknowledges the importance of maintaining system uptime and ensuring rapid response to critical failures. Our support team is available 24/7 to address major service interruptions. Remote diagnostics and troubleshooting will be initiated immediately upon report of an issue, with a resolution target of within 1 hour. If an onsite visit is necessary, Cidnet guarantees dispatching a qualified technician to arrive within 6 hours of the initial service request to restore service promptly.

b. Non-Critical System Failures (Single Device Malfunctions)

Defined as a failure of an individual phone or video visitation station that does not impact the broader system.

Response Time:

Resolved within 24 hours from the time of the initial report.

Cidnet Response:

Cidnet ensures timely resolution of non-critical system failures to maintain seamless operations. Single-device malfunctions will be diagnosed remotely, and corrective actions will be taken within 24 hours of the initial report. Our technical support team is equipped to address these issues efficiently, whether through remote troubleshooting or, if necessary, dispatching a technician to resolve the problem onsite.

C. Preventative Maintenance & Service Scheduling

1. Scheduled Preventative Maintenance

Cidnet Response:

- Cidnet develops and implements a preventative maintenance schedule for all equipment.
- The schedule and procedures will be provided to SBCDC's designated employee.

2. Routine & Scheduled Maintenance Timing

Cidnet Response:

- All routine or scheduled maintenance that may impact voice devices, video visitation, the Payment Platform, or billing generation will be conducted during off-peak hours (10:00 PM – 6:00 AM).
- SBCDC will be notified at least 24 hours in advance if any scheduled maintenance is expected to cause a service interruption lasting longer than 15 minutes.

D. Phone Line Failure & Resolution Responsibility

1.Determining the Cause of Phone Line Failures

Cidnet Response:

- Cidnet support and operations team will meet this requirement.

2.Coordinating with Responsible Parties

Cidnet Response:

- Cidnet support and operations team will meet this requirement.

17.0 Ownership



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet acknowledges that all records related to devices shall remain the sole property of SBCDC. We are committed to ensuring that SBCDC has full access to all necessary records throughout the contract term and upon contract termination.

Data Ownership & Access

- Cidnet affirms that all records belong to SBCDC.
- SBCDC staff will have unrestricted access to logs, recordings, visitation records, and related data at all times.
- Data will be stored securely in compliance with SBCDC policy, contractual obligations, and all applicable legal requirements.

Final Data Transfer & Compliance Verification

- Before contract termination, Cidnet will:
 - Confirm that SBCDC has received all updated and accurate records.
 - Verify that all records meet SBCDC policy, contractual obligations, and legal retention requirements.
 - Provide records in a structured and accessible format for long-term storage and retrieval.

18.0 Records



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet is committed to maintaining accurate, secure, and accessible records for all Cidnet related activities, ensuring compliance with SBCDC policies, legal requirements, and court-ordered retention requests.

A. Maintenance Records

Cidnet Response:

- Cidnet will maintain detailed system maintenance records, including:
 - All reported issues related to the system.
 - Troubleshooting logs and resolutions.
 - Preventative maintenance actions taken.
- These records will be available to SBCDC staff upon request.

B. Call Recordings Retention Policy

Cidnet Response:

- Recordings will be retained indefinitely.
- SBCDC staff will have unrestricted access to recordings during or after the contract termination.

C. Extended Retention for Legal & Investigative Purposes

Cidnet Response:

- Cidnet allows SBCDC to identify and extend the retention of specific recordings and data beyond the standard retention period.
- Record retention extensions may be identified by batch or specific voice s based on:
 - SBCDC request.
 - Court orders.
 - Ongoing investigations or legal proceedings.
- Data will be preserved for the duration specified in the request or order.

19.0 Training/Ongoing Operations



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet is committed to providing comprehensive, ongoing training for SBCDC staff and investigators, ensuring they fully understand and can effectively use the system and associated analytical tools. All training sessions will be provided at no cost to the County and will be scheduled to accommodate all work shifts.

A. ITS Training for County Staff & Investigators

Cidnet Response:

- Cidnet will provide hands-on and virtual training for County personnel, covering features, security protocols, investigative tools, and reporting functions.
- Training will include interactive demonstrations, scenario-based learning, and Q&A sessions.

B. Training Scope & Schedule

Cidnet Response:

- Cidnet will provide a detailed training plan that includes:
 - Training schedule (initial, annual, upgrade-specific, and investigative).
 - Training length per session.
 - Capacity limits and attendance tracking.
- Cidnet will coordinate with SBCDC staff to schedule training at convenient times for all personnel.

C. Minimum Required Trainings

1. Initial Training (Pre "Go-Live")

Cidnet Response:

- Initial training will occur at least 14 days prior to the system "go-live" date.
- Multiple training sessions will be provided to accommodate all work shifts.

2. Annual Training

Cidnet Response:

- Annual refresher training will be conducted on:
 - Functionality updates.
 - Security risks.
- Additional sessions will be provided upon request to accommodate all shifts.

3. Training for ITS Upgrades

Cidnet Response:

- Cidnet will provide training sessions before any system upgrades.
- Training will cover new features, interface changes, and security enhancements.

4. Query & Analytical Tools Training

Cidnet Response:

- SBCDC-identified personnel will receive customized training on query tools, analytical reporting functions, and investigative features.
- This training will be provided as requested by SBCDC.

5. Investigative Training for Local Law Enforcement

Cidnet Response:

- Cidnet will offer unlimited training sessions for local law enforcement agencies that have SBCDC-authorized access to Cidnet on a going forward basis.

- Training will include:
 - Monitoring and retrieval.
 - Query and reporting functions.
 - Advanced investigative tools.
- Virtual training via Zoom will be available for agencies unable to attend in person.

6. Bi-Annual Operations Review Meetings

Cidnet Response:

- Upon request, Cidnet will actively participate in bi-annual operations review meetings to:
 - Discuss performance and enhancements.
 - Address any concerns or system-related issues.
 - Review volume trends, system usage, and investigative needs.
- These meetings will not replace routine communications for day-to-day support and troubleshooting.

Conclusion

Cidnet's comprehensive training program ensures that SBCDC personnel and authorized law enforcement agencies receive the necessary knowledge and support to effectively use Cidnet, Video Visitation, and investigative tools.

20.0 Deliverables



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet is committed to maintaining, generating, and providing accurate reports and statistics related to all services. Our secure reporting system ensures real-time access, customizable reporting formats, and full compliance with County reporting requirements. Below is our detailed response to each requirement:

A. Reporting & Data Accessibility

1. Ad Hoc Query & Report Capabilities

Cidnet Response:

- Cidnet's web-based reporting system allows SBCDC to query, generate, and modify reports as needed.
- Reports can be provided in various formats (Excel, CSV, PDF) to enhance readability.
- All accrued data regarding services will be available to the County upon request.

1. Monthly Financial Reports

Cidnet Response:

- Monthly reports will be provided covering the first day to the last day of each month, due by the 15th of the following month.

2. Year-End Summary Reports

Cidnet Response:

- Cidnet will provide comprehensive Annual Management Reports.
- Reports will be delivered according to SBCDC's requested period (fiscal year, calendar year, or contract anniversary date).

3. Reports Meeting

Cidnet Response:

- Upon request, Cidnet's account manager and designated personnel will meet with SBCDC to:
 - Review contract performance.
 - Discuss service enhancements.
 - Address any concerns related to Cidnet services.

4. Audit Compliance

Cidnet Response:

- SBCDC and its authorized representatives will have access to all relevant reports, records, documents, and files for auditing purposes.
- Cidnet will retain all records for a minimum of five (5) years following the date of final payment.
- SBCDC has the right to:
 - Audit and verify revenue calculations.
 - Reproduce relevant records for review.
- In the event of merger, acquisition, or liquidation, Cidnet will ensure all records are transferred to the County's Inmate Services Representative or the appropriate legal entity.

5. Annual Review & Contract Strategy Meeting

Cidnet Response:

- Upon request, Cidnet will schedule an Annual Review Meeting within 30 days following the agreement year.
- The meeting will include:
 - Comprehensive inmate activity report for the contract year.
 - Review of reimbursement, trends, and system performance.
 - Presentation of key strategic initiatives for the upcoming contract year.
 - Discussion of improvements, technology updates, and future service enhancements.

Conclusion

Cidnet's robust reporting, auditing, and financial tracking system ensures full transparency, accountability, and compliance with SBCDC requirements. Our real-time, web-based reporting tools and structured financial reports provide SBCDC with the necessary data for effective contract oversight and revenue management.

21.0 Additional Products and Services



RESPONSE - CIDNET WILL COMPLY WITH THESE REQUIREMENTS.

Cidnet Response:

Cidnet offers a comprehensive suite of additional products and services designed to enhance facility operations, security, and inmate rehabilitation. Our solutions integrate seamlessly with existing infrastructure to provide reliable, scalable, and innovative technology.

A. Digital Broadcast Service

Cidnet Response:

- Cidnet can provide a customizable digital broadcast service that delivers facility announcements, policies, and resources to inmates via:
 - Facility televisions (controlled by SBCDC).
- This system will replace printed bulletin materials with digital displays for:
 - Inmate rules and guidelines.
 - Visitation schedules.
 - PREA disclaimers and compliance notices.
 - Educational program information.
 - General facility announcements.
- The broadcast system will be remotely managed and updated by SBCDC staff using a secure web-based platform.

B. Tablet Program

Cidnet Response:

- Cidnet offers a secure inmate tablet program designed to provide:
 - Voice session and video visitation access.
 - Legal research (Nebraska and Federal law library).
 - Digital books and educational programming.
 - Commissary ordering integration.
 - Facility messaging system for grievances, requests, and other communications.
 - Recreational content (free and fee-based applications).
- Mail Scanning & Delivery Feature:
 - The tablet system will include a secure mail scan option, allowing scanned inmate mail to be digitally delivered to the tablet for review.

C. Learning Application

Cidnet Response:

CidLense is an advanced digital learning platform tailored for correctional education and rehabilitation programs.

- Custom Course Development – Facilities can create and deploy tailored educational programs to address specific rehabilitation goals, job training, and cognitive development needs.
- Self-Paced Learning – Inmates can progress through educational content at their own pace, fostering personal development.
- Diverse Course Offerings
- Secure Access – Delivered through Cidnet tablets with strict access controls to prevent unauthorized use.
- Data Tracking & Reporting – Enables administrators to monitor inmate progress
- Rehabilitation Focus – Designed to improve post-release opportunities and reduce recidivism.

D. Environmental Monitoring

CidSense is an advanced real-time environmental monitoring system designed to maintain safe, healthy, and compliant facility conditions. It continuously monitors key environmental factors to detect risks and prevent potential hazards.

- Air Quality Monitoring – Measures CO₂ levels, airborne particulates, and ventilation effectiveness to maintain safe breathing conditions.
- Temperature & Humidity Control – Tracks fluctuations to prevent HVAC failures, overheating, and excessive moisture buildup.
- Noise Level Monitoring – Detects excessive noise that may indicate potential disturbances or security concerns.
- Volatile Chemical Fumes Detection – Identifies hazardous chemical fumes that could pose health risks or indicate contraband activity.
- Virus & Pathogen Monitoring – Detects airborne pathogens to assist with infection control and reduce the spread of illness.
- Mold & Mildew Prevention – Identifies excessive moisture and mold growth conditions, preventing health hazards and structural damage.
- Real-Time Alerts & Reporting – Notifies facility staff when environmental thresholds are exceeded, allowing for immediate intervention.
- Energy Efficiency & Cost Savings – Optimizes facility resource usage to reduce operational costs and improve environmental sustainability.

COST PROPOSAL

INMATE COMMUNICATION SERVICES
REQUEST FOR PROPOSALS FOR SCOTTS BLUFF COUNTY, NE



Corrections Intelligence Data Network

IMPLEMENTATION & PRICING DETAILS

INSTALLATION

Encartele will install the Cidnet system at Scotts Bluff County at no cost. If required, our operations team will provision a dedicated internet line and deploy a Wi-Fi network specifically designed to support the operation of our Cid Device Tablets. Upon your decision to proceed with our solution, we will coordinate a comprehensive site survey to assess equipment placement and evaluate the facility's infrastructure.

RATES PAID BY THE CONSUMER

Encartele's Cidnet system uses a bandwidth consumption model to measure data usage by the kilobyte for Cidnet Applications. Its alternative pricing plan is competitively set at or below the mandated rates in the FCC Report and Order for Audio and Video rates. Since pricing is based solely on data usage rather than time, users are charged precisely for what they consume.

In accordance with the FCC's regulations on Incarcerated Persons Communication Services, Encartele will not charge more than the federally mandated per-minute rate caps, nor will Encartele pay any Site Commissions from Audio & Video services provided in Cidnet. Scotts Bluff County is classified as a **Small Jail (100 - 349 inmates): \$0.09 per minute for audio communications and \$0.14 per minute for video** communications. Data utilization rates in Cidnet will not exceed these per minute caps set by the FCC.

1 Megabyte of Cidnet Data is sold for \$0.30.

This table provides approximate rates for data use.

Cidnet App	Cost to Consumer
Voice	\$0.09 per non-rounded minute (0.005 Megabytes per second)
Video	\$0.14 per non-rounded minute (\$0.00778 Megabytes per second)
Mail	\$0.10 per message (0.34 Megabytes per message)
Cinema	\$0.90 per hour (0.0008333 MB per second)
Freemium (Games, Radio, Books)	\$0.035 per hour (0.117 Megabytes per hour)



CONTENT DISTRIBUTION LICENSE

Encartele grants Scotts Bluff County a Content Distribution License to provide the incarcerated userbase access to Cidnet's proprietary applications. Scotts Bluff County will receive **100% of the of the gross revenue from data utilized outside of voice and video.**

Service	% of Gross Revenue
Mail (Messaging)	100%
Cinema	100%
Radio	100%
Games	100%

Cidnet is committed to offering the lowest possible rates to consumers across all services, ensuring affordability and accessibility for justice-impacted individuals and their families. As part of this model, the Cidnet System does not pay a site commission on revenue generated from audio and video communication services. However, Scotts Bluff County will receive **100%** of the revenue from Cidnet's Content Apps, which include all non-audio/video services such as the Mail App, Cinema App, games and radio. These services provide valuable tools for engagement, education, and entertainment—while offering the County a direct and recurring revenue stream.

DISCLAIMER:

REGULATORY DISCLAIMER

No Site Commission Payment: Due to the Federal Communications Commission (FCC) Order FCC-24-75A1 (the "Order"), PROVIDER will not provide a site commission to the CLIENT for any audio and video connectivity services.

Renegotiation of Agreement: Should the effect of this ruling change at any point following the Effective Date of this AGREEMENT, PROVIDER reserves the right to renegotiate the terms of this AGREEMENT with CLIENT.

ENHANCED SERVICES

Cidnet goes beyond connectivity with a suite of Enhanced Services that streamline operations, improve efficiency, and enhance security. These optional add-ons integrate seamlessly with the Cidnet platform, allowing facilities to customize their experience to meet their unique needs.

CIDSIGNS - BROADCAST TVS

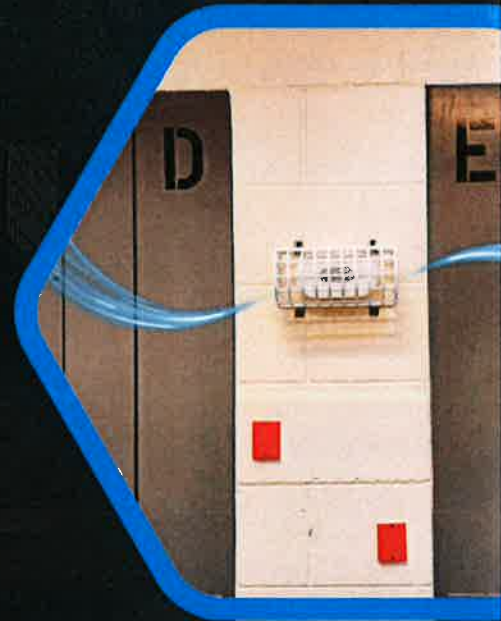
Share rules & policy information on digital signage screens throughout the facility.

Custom Quote for the purchase of Displays

CIDSENSE - IAQ SOLUTIONS

Monitor the indoor air quality (IAQ) and breather cleaner air with ionization.

Custom Quote for the purchase of Sensors



ZERO TOLERANCE

FOR SEXUAL ABUSE AND SEXUAL HARASSMENT

RIGHTS/RESPONSE

Prisoners are entitled to certain rights. The facility will protect these rights. Prisoners must follow the rules of the facility. The facility will enforce these rules. The facility will provide information to prisoners about their rights and the facility's policies. The facility will provide information to prisoners about the facility's procedures for handling complaints of sexual abuse and sexual harassment.

REPORTING PROCEDURE

Prisoners should report any incident of sexual abuse or sexual harassment to the facility staff as soon as possible. The facility will investigate the incident and take appropriate action. The facility will provide information to prisoners about the facility's procedures for handling complaints of sexual abuse and sexual harassment.

VIDEO CONFERENCE

Prisoners can use video conference to communicate with family and friends. The facility will provide information to prisoners about the facility's procedures for handling video conference requests.

8:06 AM
Mar 29, 2023

, identified as Audrey Hale, told police they knew Hale had bought and sold one weapon and believed that was it. Ext
ONSITE VISITATION IS CANCELLED INDEFINITELY DUE TO COVID-19. VIDEO CALL LOVED ONES REMOTELY.

PREA NOTICE

This facility has a ZERO TOLERANCE policy for sexual abuse and sexual harassment.

A hotline telephone number and forms on the kiosks/tablets are available for you to notify corrections staff of any instances of sexual abuse.

CONTENT BROADCASTING

STREAMLINE INFORMATION SHARING

Transform how your facility communicates with Cidnet Content Broadcasting, the cutting-edge digital signage solution designed specifically for jails. This innovative system leverages strategically placed displays to share critical information such as facility rules, schedules, and announcements. Empower your staff with the ability to update content instantly through a secure, user-friendly platform, ensuring inmates and staff stay informed.

ELIMINATE PAPER POSTINGS



POST COMPLIANCE DOCUMENTS



AREA SPECIFIC INFORMATION





AIR QUALITY SOLUTIONS

In correctional facilities, maintaining a safe, healthy, and compliant environment is a top priority. By monitoring and improving air quality, you not only protect the health of incarcerated people and staff but also create a cleaner, more efficient facility that complies with regulatory standards.

MEASURE WITH SENSORS

Installed in each housing unit of the facility, sensors measure air pollutants, air chemicals, CO2, Humidity, Light, Noise, Temperature, Pressure.

IMPROVE WITH IONIZATION

Dust, smoke, odors, and even certain viruses and bacteria can linger in the air, often unseen. Ionization technology removes these pollutants, purifying the air and creating a cleaner, healthier facility.



REFERENCES

INMATE PHONE AND VIDEO VISITATION SERVICES
REQUEST FOR PROPOSALS FOR SCOTTS BLUFF COUNTY NE



Corrections Intelligence Data Network

Encartele is proud to support a growing network of correctional facilities across the United States through our Cidnet platform. Our commitment to innovation, transparency, and reliability has made us a trusted technology partner for jails seeking secure, modern communication solutions.

The following references represent a diverse range of agencies that rely on Cidnet for their inmate communication and facility management needs. These partners can speak to our performance, customer support, and the tangible improvements they've experienced since implementing the Cidnet platform. We welcome prospective clients to connect with these facilities to hear firsthand about their experiences working with Encartele.



Cass County Sheriff's Office & Jail - NEBRASKA

Main Contact: Jail Administrator Wesley Ludlow

Phone: (402) 296-9370

Email: wludlow@casscountyne.gov



Madison County Jail & Sheriff's Office - NEBRASKA

Main Contact: Jail Administrator Terry Kotrous

Phone: (402) 454-2110

Email: terry.kotrous@madisonsheriffne.gov



Pottawattamie County Sheriff's Office & Detention Center - IOWA

Main Contact: Director Trish Bernhards

Phone: (712) 890-2252

Email: tbernhards@sheriff.pottcounty-ia.gov



Hall County Department of Corrections - NEBRASKA

Main Contact: Director Todd Bahensky

Phone: (308) 385-5206, ext. 2460

Email: toddb@hallcountyne.gov



Adams County Criminal Justice Center - NEBRASKA

Main Contact: Jail Administrator Mike Doremus

Phone: (402) 461-7181

Email: doremus@adamscountyne.gov

SIGNED FORMS

INMATE PHONE AND VIDEO VISITATION SERVICES
REQUEST FOR PROPOSALS FOR SCOTTS BLUFF COUNTY NE



Corrections Intelligence Data Network

SCOTTS BLUFF COUNTY, NEBRASKA
Detainee Inmate Communication
Signature Sheet

Name of Agency: Encartele

Address: 8210 S 109th St
La Vista, NE 68128

Telephone Number: 888-231-3393 **FAX Number:** _____


Check one of the following:

☐ Partnership, ☐ Non-Profit Corporation, ☒ Profit Corporation
☐ Other, Specify _____

If awarded a contract in response to this proposal, our company:

☒ Will ☐ Will not

be able to meet the specifications as required regarding Insurance requirements

Signature of Authorized Signatory: 

Printed Name of Authorized Signatory: Donald D. Peeler

Title and Name of Agency: Secretary of General Counsel, Encartele, Inc.

Date: 4-21-2025

The above individual is authorized to sign on behalf of the company submitting this proposal. Proposal must be signed by an official authorized to bind to its provision for at least a period of 90 days.

SUMMARY OF FOREIGN ADVERSARY CONTRACTING PROHIBITION ACT
LB 1300, NEBRASKA LEGISLATURE (2024), Neb. Rev. Stat. §73-901 to §73-907

Legislative Intent:

The Foreign Adversary Contracting Prohibition Act was passed and signed by the Governor on April 16, 2024, pursuant to LB 1300, with an emergency clause attached for certain sections including sections 7-13 for the Foreign Adversary Contracting Prohibition Act. It is codified under Neb. Rev. Stat. §73-901 to §73-907.

Purpose: The Legislature finds that dealing with commercial entities organized under the laws of a foreign adversary or with a principal place of business within a foreign adversary tend to carry increased political risk and threaten state security and the privacy of residents. In response to the risk, the Act prohibits public entities, including a political subdivision and any entity acting on behalf of the political subdivision, from entering into contracts with companies organized under the laws of or controlled by the government of a foreign adversary for technology related products or services for performance of the contract. The Act requires the political subdivision to obtain a certification from any company providing technology related products or services to certify they are not a scrutinized company, organized under the laws of, or controlled by a foreign adversary.

Under the bill, a scrutinized company shall not bid on, submit a proposal for, or enter into, directly or indirectly through a third party, any contract or contract renewal with any public entity for any technology-related public product or service, (See Neb. Rev. Stat. §73-904). No public entity shall enter into any contract or renewal that results in state or local government funds being transferred to a scrutinized company in connection with any technology related product or service in performance of the contract or to any company in connection with any technology related product or service that originates with a scrutinized company. (See Neb. Rev. Stat. §73-906).

Certification – Not a Scrutinized Company

A public entity shall require a company that submits a bid or proposal or enters into a contract or renewal for any technology related product or service to certify that the company is not a scrutinized company and that the company will not subcontract with any scrutinized company for any aspect of performance of the contemplated contract and that any products or services to be provided do not originate with a scrutinized company. (See Neb. Rev. Stat. §73-905).

Definitions- Neb. Rev. Stat. §73-903

Under the Act, the following terms have the following meanings:

Company means: any sole proprietorship, organization, association, corporation, partnership, joint venture, limited partnership, limited liability partnership, limited liability company, or other entity or business association that exists for the purpose of making a profit, including all wholly owned subsidiaries, majority owned subsidiaries, parent companies, or affiliates of any such entity or business association.

Foreign adversary means: a foreign adversary as determined pursuant to 15 CFR 7.4. Per 15 CFR 7.4 foreign adversaries include the People's Republic of China, including the Hong Kong Special Administrative Region (China); Cuba, Iran, North Korea, Russia, and Maduro Regime.

Owned in whole or in part means: (a) For a publicly traded company, any share of ownership that entails the ability to direct or influence the operations of the company, the ability to appoint or discharge any board members, officers, or directors, or any other rights beyond those available to a retail investor holding an equivalent share of ownership; and (b) For a privately held company, any share of ownership.

Public entity means: the state or any department, agency, commission, or other body of state government, including publicly funded institutions of higher education, any political subdivision of the state, and any other public or private agency, person, partnership, corporation, or business entity acting on behalf of any such public entity.

Scrutinized company means:

- (a) Any company organized under the laws of a foreign adversary or having its principal place of business within a foreign adversary, and any subsidiary of any such company; or
- (b) Any company owned in whole or in part or operated by the government of a foreign adversary, an entity controlled by the government of a foreign adversary, or any subsidiary or parent of any such company; or

(c) Any company that sells to a public entity a final technology-related product or service that originates with a company described in (a) or (b) above, without incorporating that product or service into another final product or service.

Technology-related product or service means: a product or service used for information systems, surveillance, light detection and ranging, or communications. Although there are no definitions provided in the legislation, the city offers the following examples to aid companies as they prepare and submit the certification:

- a. For information systems, this would include technology related products and services used by an organization to collect, transfer, organize, and store city information or that works together to transform data into useful information. Such products or services could include a collection of hardware, software, data centers, servers, the internet, and other hardware devices.
- b. For surveillance, this would include products and services used to monitor an individual's digital and physical actions and communications. This could include facial recognitions software, security cameras, and wearable computing devices,
- c. For light detection and ranging, this would include products and services that utilize Lidar technology to measure large areas of terrain through 3D models.
- d. For communications, this would include products and services for the acquisition, storage, management, transmission, or reception of data or information by the City and could include equipment such as computers, cell phones, telephones, video conferencing equipment, satellite, fiber optics, radio, or any other electronic device enabling the transfer of text, audio, or video content.

EXCEPTION FOR GOODS: A public entity may enter into a contract with a scrutinized company for goods manufactured by a scrutinized company if: there is no other reasonable option for procuring such good and the contract is preapproved by the Nebraska Department of Administrative Services and not procuring such good would pose a greater threat to the state than the threat associated with the good itself OR if the purchasing entity is an electric supplier that is not out of compliance with the Critical Infrastructure Protection requirements issued by the North American Electric Reliability Corporation. (See Neb. Rev. Stat. §73-906(2)).

NULL AND VOID: Any contract entered into in violation of the Act shall be null and void. (See Neb. Rev. Stat. §73-907(1)).

PENALTY: Any scrutinized company that bids on or contracts or renews a contract for any technology related product or service or that violates the certification provided pursuant to the Act shall be liable for a civil penalty up to \$250,000 or twice the amount of the contract bid, or the amount of any losses suffered by the public entity as a result of such violation, whichever amount is higher. The contractor shall also be ineligible to enter into any contract with any public entity for a period of five years. The Attorney General may bring an action in any court of competent jurisdiction against any person that violates the Act. (See Neb. Rev. Stat. §73-907(2-3)).

NOTICE OF VIOLATION: If a public entity believes that a company has violated the certification process, they shall give the company notice of the alleged violation with 60 days to respond. After responding, the public entity has 60 days to make a final determination and if a violation has occurred may refer the matter to the Attorney General. A whistleblower provision allows any individual to report suspected violations to the Attorney General. (See Neb. Rev. Stat. §73-907(4-5)).

PROCESS: All bid proposals, contracts, and contract renewals need to have a Certification Form submitted by the contractor and attached to the contract and the Foreign Adversary Contracting Prohibition Act Certification contract clause should be included in all contracts and renewals. If the contractor indicates on the form they are not supplying technology related goods or services, the contractor will not need to resubmit another certification form for any subsequent renewals.

**FOREIGN ADVERSARY CONTRACTING PROHIBITION ACT
CERTIFICATION FORM FOR
TECHNOLOGY RELATED PRODUCT OR SERVICES**

For the purposes of complying with the Foreign Adversary Contracting Prohibition Act ("the Act"), Neb. Rev. Stat. §73-901 to §73-907, I attest and certify as follows:

Name of Company Encartele

Check all that apply:

- ☒ I am authorized to attest and certify as the owner of the Company, in whole or in part, or as an authorized representative of the Company, to make the certifications required herein.
- ☒ The Company is providing technology related products and/or services to the public entity and is not a scrutinized company as defined in the Act; it is not subcontracting with a scrutinized company under the Act; and the technology related products and/or services provided herein do not originate with a scrutinized company under the Act.
- ☒ The Company is not providing technology related goods or services as defined under the Act.
- ☒ The Company is a scrutinized company and has entered into an Agreement or an Agreement Renewal with the public entity to provide a technology related good manufactured by a scrutinized company that meets the exception for the provision of a technology related good by a scrutinized company.
- ☒ I hereby attest and certify on behalf of the Company that the responses and information provided on this form are true, complete, and accurate. The Company understands that any scrutinized company that violates this Act or that violates the certification may be subject to action by the Nebraska Attorney General, civil penalty, and that such violation may void the contract.

PRINT NAME

Donald Duane Feeler
(First, Middle, Last)

SIGNATURE

Donald D. Feeler

TITLE

Secretary • General Counsel

DATE

4-21-2025



Scan me

CONTACT

All jails do the same thing but they all do it differently. Let's discuss the needs of your facility to see if Cidnet makes sense.

WWW.CIDNET.NET/INFO
SALES@ENCARTELE.NET

QUINN WEBB

BUSINESS GROWTH SPECIALIST

QUINN.WEBB@ENCARTELE.NET

(308) 390-2241



cidnet

a solution by
 **encartele**

